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|  | RISK AND CRISIS MANAGEMENT SUSTAINABILITY MANAGEMENT SYSTEM POLICY | Document No | POL.A1.9 |
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Witt Hotels is committed to anticipating potential risks, reducing their impacts, and responding effectively in crisis situations. We adopt our risk and crisis management sustainability policy based on the principles outlined below:

1. RISK ANALYSIS AND ASSESSMENT:

Witt Hotels regularly conducts risk analyses on business processes and environmental factors and evaluates potential risks. We aim to manage and reduce risks using these assessments.

2. CRISIS PLANNING:

We establish an effective crisis plan for potential crisis scenarios. This plan defines emergency teams, sets communication strategies, and ensures quick and coordinated responses during crises.

3. CONTINUOUS IMPROVEMENT:

We continuously review and improve our risk and crisis management processes. By collaborating with relevant stakeholders, we minimize potential risks and intervene more effectively during crises.

4. COMMUNICATION STRATEGIES:

Witt Hotels develops effective communication strategies during crises. We provide transparent information by maintaining effective communication with our guests, employees, local communities, and other stakeholders.

5. TRAINING AND DRILLS:

We train our staff in crisis management and conduct regular drills. This ensures that our teams can respond quickly and effectively during crisis situations.

6. COMMUNITY SOLIDARITY:

Witt Hotels prioritizes solidarity with local communities in times of crisis. We participate in aid projects, show sensitivity to community needs, and support post-crisis recovery processes.

This policy reflects Witt Hotels' aim to manage risk and crisis management processes sustainably. By adhering to the principle of continuous improvement, we continuously evaluate and enhance our risk and crisis management performance.

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