

	ECONOMIC SUSTAINABILITY MANAGEMENT SYSTEM POLICY	Document No	POL.A1.5
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Witt Hotels, by embracing continuous quality improvement, is committed to maximizing guest satisfaction and managing our business processes in a sustainable way. We adopt our quality sustainability policy based on the principles outlined below:

1. GUEST SATISFACTION:

Witt Hotels aims to maximize guest satisfaction. We continuously strive to understand our guests' expectations, evaluate their feedback, and provide quick solutions.

2. CONTINUOUS IMPROVEMENT:

We focus on continuous improvement in our quality management processes. We regularly review our business processes, analyze data, and implement appropriate corrective and preventive actions to improve our performance.

3. TRAINING AND DEVELOPMENT:

We invest in the training and development of our employees. We organize regular training programs to ensure they provide services in line with quality standards.

4. COMPLIANCE WITH STANDARDS:

Witt Hotels fully complies with national and international quality standards. We effectively manage compliance processes and continuously update certifications.

5. ENVIRONMENTAL AND SOCIAL RESPONSIBILITY:

Our quality sustainability also incorporates principles of environmental and social responsibility. We aim to minimize our environmental impacts and are committed to fulfilling our responsibilities toward our communities.

6. INNOVATION AND TECHNOLOGY:

By investing in innovative solutions and technological advancements, we aim to make our business processes more efficient and effective.

This policy brings together Witt Hotels' quality management system and sustainability commitments, aiming to enhance guest satisfaction, promote continuous improvement, and manage our business operations sustainably. By adhering to the principle of continuous improvement, we continuously evaluate and enhance our quality sustainability performance.

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