

	IMPROVEMENT MANAGEMENT POLICY	Document No	POL.A1.10
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Witt Hotels is committed to continuously improving our sustainability performance and achieving our goals more effectively. Here is Witt Hotels' Improvement Management Policy:

1. CULTURE OF CONTINUOUS IMPROVEMENT:

At Witt Hotels, we embrace the concept of continuous improvement and aim to spread this culture to all our employees. We value employee ideas, take feedback seriously, and constantly strive to improve business processes.

2. PERFORMANCE MONITORING AND MEASUREMENT:

We regularly monitor the performance indicators we have set to achieve our sustainability goals. Using these measurements, we evaluate how close we are to achieving our targets and continuously review performance.

3. QUALITY STANDARDS:

We manage our business processes in line with defined quality standards. To increase customer satisfaction, improve service quality, and optimize our processes, we ensure continuous compliance with quality standards.

4. EMPLOYEE PARTICIPATION:

We encourage employee involvement in processes and support them in sharing their ideas. We evaluate and implement improvement suggestions to make our business processes more effective.

5. STAKEHOLDER COLLABORATION:

We work in collaboration with our customers, employees, suppliers, and local communities to achieve our sustainability goals and to continuously improve together.

6. TRAINING AND DEVELOPMENT:

We continuously educate and develop our employees. We enable them to adapt to new technologies and support them in adopting best practices in sustainability.

7. REGULAR IMPROVEMENT PLANS:

Through periodic improvement meetings and planning sessions, we continuously revise and develop our strategies to achieve our defined goals.

This policy supports Witt Hotels' efforts to achieve sustainability objectives by embracing continuous improvement processes. By adhering to the principle of continuous improvement, we aim to optimize our business processes and provide better service to our stakeholders.

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